



## ONONDAGA COUNTY NURSE NAVIGATION PROGRAM

*Right Care. Right Time. Right Place.*

When calling 911, a trip to a hospital's emergency department may not be the best solution based on your medical needs. With Onondaga County's innovative new program, developed in collaboration with Global Medical Response, you have more options for the type of care you receive, and how and where you receive it.

### RIGHT CARE

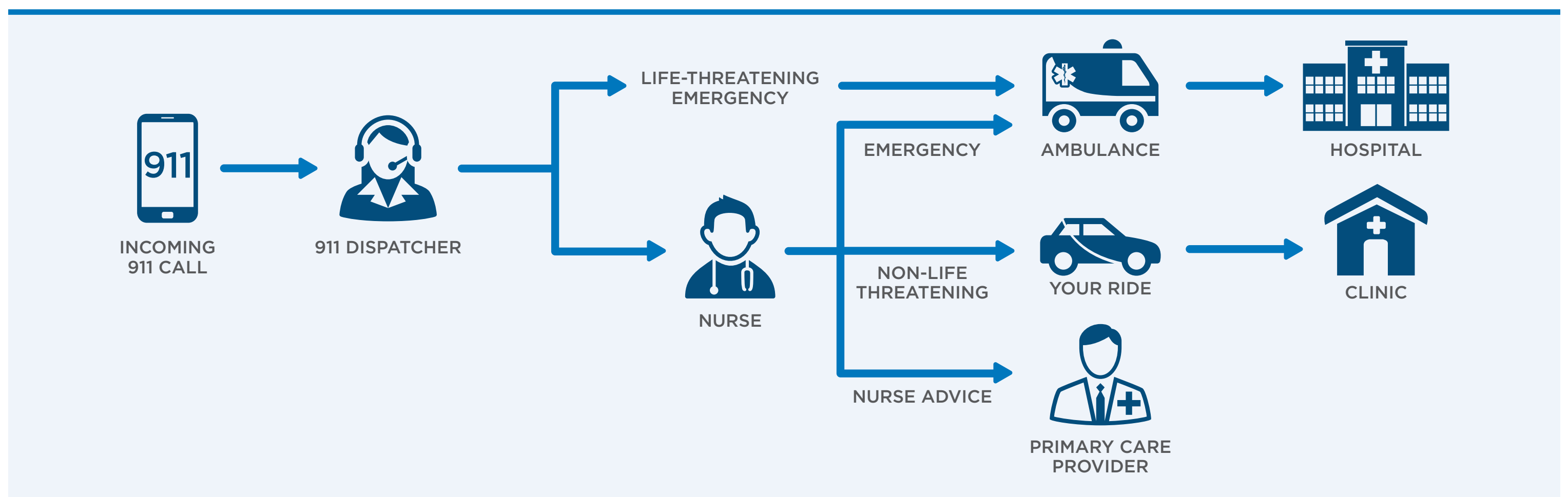
Nurse consultation to determine caller's specific needs

### RIGHT TIME

Nurses quickly determine the appropriate care needed

### RIGHT PLACE

Including local clinics, urgent care centers or treatment in place



Our innovative Nurse Navigation Line ensures you quickly reach the most appropriate level of care based on your needs. This may include transportation to a local clinic, urgent care or hospital emergency department. You talk to a licensed nurse to make that decision, together.

To learn more about this program, please contact the Onondaga County Department of Emergency Communications **315.435.7911** or **E9-NurseNav@ongov.net**