3 Easy Ways to Pay Your Child Support

By Mail

Check or money order payable to **NYS Child Support Processing Center.** *Do not send cash.*

Mail to:
NYS Child Support Processing Center
PO Box 15363
Albany, NY 12212-5363

Include the following:
- Your full name
- Case Identifier(s) (e.g., AB12345B1) and name of county handling each child support case.
  - This number is printed on court documents or official notices from the child support agency.

In Person

MoneyGram® - pay with cash at participating retailers (including CVS and Walmart).
- Requires New York Receive Code **14690**.
- $3.99 for in-person cash payment.
- Payments process in about 2–5 days.

Local child support office - **some** local offices may accept cash, checks, and/or money order payments. To find the address of your local office visit **childsupport.ny.gov.**

NEW YORK STATE OF OPPORTUNITY. | **Office of Temporary and Disability Assistance**

childsupport.ny.gov
888-208-4485 (TTY 866-875-9975)

Online

ExpertPay.com - Pay with credit or debit card, directly from your bank account (direct debit) or with a PayPal account.
- $2.50 one-time registration fee for all payment types.
- No transaction fee for direct debit payments.
- 2.95% fee for PayPal and credit/debit card payments (with a maximum service charge of $60).
- Payment processing times depend on the payment method:
  - Direct debit: Up to **4 business days.**
  - PayPal and credit/debit card: **Next business day** for payments made before 5 PM Eastern Time.
- Call 1-866-645-6347 to make a phone payment (pre-registration required).
- Download the ExpertPay℠ App from the Google play store or the iOS App store.
- Chat, email, or call (1-800-403-0879) to speak with a representative in English or Spanish 8 AM to 8 PM Eastern Time.

MoneyGram.com - Pay with a debit or credit card.
- Requires New York Receive Code **14690**.
- Fee is $7.99 for online payment less than $100.
- Payments process in about 2–5 days.

County Child Support

_____

NY Case Identifier/Account Number: _____

Obligation Amount Due: _____

Frequency:
    weekly   biweekly   semimonthly   monthly

First Payment Date: _____

You are required to make payments until your employer starts to send them.