A person who is LEP is a person who does not speak English as their primary language AND has
a limited ability to read, write, speak or understand English. Even if a person speaks or
understands some English they can still be considered LEP and should not experience
discrimination when seeking services from a government agency, non-profit service
organization, or from professionals in the private sector.

Note: Under the Americans with Disabilities Act (ADA) people who are Deaf or hearing impaired are also entitled to be provided with language assistance to ensure effective communication and equal access to services.